

Experience and Commitment Is Key to Sentinel's Success & Growth

Sentinel Offender Services has Team Members with In-depth Industry Experience

The Issues

It might be due to recent headlines about celebrities in trouble with the law. It could have something to do with dramatic motion picture portrayals of house arrest teens witnessing criminal acts by their next-door neighbor. Or maybe it's the recent up-tick in the number of companies offering one-size-fits-all monitoring units. Whatever the reason, the compacted black ankle monitoring bracelet seems to have captured the public's imagination. One might be tempted to think electronic monitoring is a new trend.

The Challenges

According to the American Probation and Parole Association, "electronic supervision of criminal justice defendants and offenders is not a new idea. The first use of electronic technology for this purpose was recorded in 1964."¹ Development continued through the 1970s and 1980s, until in 1991 "the Federal system was implementing electronic supervision nationally."² Today, there is even a magazine, "The Journal of Offender Monitoring," publishing scholarly articles two times a year on the subject.

Background

Sentinel Offender Services has been providing electronic monitoring services since 1992. The company originally was founded under the name of Sentinel Monitoring Corporation, but in 2000, the name was changed to Sentinel Offender Services to better reflect our expansion to providing a broad spectrum of privatized probation services. The change was in name only as the company remained under the ownership of Mr. Robert Contestabile, founder, president and chief executive officer.

Robert Contestabile, Founder, President and CEO: Bob Contestabile has more than 25 years experience in the security and electronic monitoring arena. He has served in key executive positions with some of the major companies in the electronic security market. As the founder and president of what grew to become the nation's leading independent supplier of electronic security equipment, Mr. Contestabile developed a nationwide network of fully computerized service centers, serving more than 8,000 customers on a daily basis.

This extensive operational knowledge was a valuable asset when he assumed the position of president of Wackenhut Monitoring Systems Inc. (WMSI) in 1991. In the following year, Mr. Contestabile completed the purchase of his former company and renamed it Sentinel Monitoring

¹ Crowe, Ann H., "Offender Supervision with Electronic Technology: A User's Guide," American Probation and Parole Association, 2002, p2.

² Ibid.



Corporation with a mission to provide electronic monitoring services for governmental agencies nationwide.

Key Personnel: All of our key personnel also have extensive experience with Sentinel Offender Services. The following list demonstrates the level of employee longevity at Sentinel Offender Services. Many of these team members, who have developed their careers with our company, have been with Sentinel Offender Services longer than recent startup one-piece electronic monitoring firms have had a product:

Sentinel Team Members	Year Started with Sentinel
• Robert Contestabile, Founder/President/CEO	1992
• Alan Velasquez, Vice President	1994
• Julie Hunt, Director H.R.	1993
• Lupe Martinez, Project Director	1995
• Mark Contestabile, Vice President	1998
• Michael Janney, Director I.T.	1999
• Melissa Starr, Operations Manager, Nevada	1997
• Dan Palano, Monitoring Center Supervisor	1993
• Mike Juge, Monitoring Center Supervisor	1994
• Danita Humphrey, Monitoring Ctr Supvsr.	1994
• Robert Nguyen, Network Administrator	1994
• Serina Nolasco, Office Manager, L.A.	1998
• Miriam Aguilar, Case Manager, Los Angeles	1995
• Noe Avalos, Monitoring Center Manager	1999

As illustrated above, a significant portion of our staff has extensive experience providing electronic monitoring and case management services. This experience has assured our corporate success.

Number of employees; location of major offices and other facilities: We employ about 325 staff in 40 field offices throughout the United States. Our corporate headquarters is located in Irvine, CA, which is also our base for Western Operations. Our main office for Eastern Operations is located in Duluth, GA. We allocate more than 220 dedicated employees to 22 Georgia field offices. We also have branch offices in Arizona, Colorado, Florida, Indiana, Kansas, Massachusetts, Nevada, New Hampshire, New York, Oklahoma, Oregon and Texas.

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